

International Journal of Science and Research Archive

eISSN: 2582-8185 Cross Ref DOI: 10.30574/ijsra

Journal homepage: https://ijsra.net/



(REVIEW ARTICLE)



Role of deep learning in business enterprises

ROHAN SAINI and CHANDER DIWAKER *

Department of Computer Science and Engineering, University Institute of Engineering and Technology, Kurukshetra University Kurukshetra, India.

International Journal of Science and Research Archive, 2025, 14(03), 1045-1054

Publication history: Received on 04 February 2025; revised on 15 March 2025; accepted on 17 March 2025

Article DOI: https://doi.org/10.30574/ijsra.2025.14.3.0718

Abstract

Deep learning technology which belongs to the machine learning domain has transformed corporate operations through both enhanced predictive capability and self-automation. Models developed from deep learning techniques process extensive information collections to reveal intricate patterns which provide organizations with useful knowledge through their operation as neural networks inspired from human brain functions. Different deep learning algorithms such as CNNs, RNNs and GANs together with autoencoders get analysed in this work while revealing their usefulness in healthcare along with retail and manufacturing and finance sectors. The text explores how deep learning functions to enhance supply chain effectiveness combined with better customer experiences while handling unstructured data effectively. The system's ability to trigger significant alterations is limited by its dependence on large computing power and substantial data utilization and difficult interpretation processes. Regularisation approaches and transfer learning alongside ethical AI frameworks should be used to resolve current difficulties so deep learning technology can achieve its fullest business impact. This paper provides an in-depth examination of deep learning applications alongside its benefits and obstacles which presents scanning views about its effect on company innovation development.

Keywords: Deep Learning; Deep Learning Techniques; Application; Challenges

1. Introduction

Artificial Neural Networks require autonomous learning capabilities through training to generate predictions and decisions while relying on unprogrammed algorithms which defines the essence of Deep Learning under Machine Learning. The developers used the natural organization together with operational principles of human brain neural networks as their foundational design blueprint. The neural network learning capabilities form the foundation of deep learning which enables self-autonomous insight generation instead of requiring task-specific coding instructions [1]. Deep learning systems obtain data from substantial datasets to adjust their internal parameters for improving predictive accuracy and classification performance. Algorithms analyze large quantities of data in order to identify obscure information and advanced patterns. Businesses can make rapid accurate decisions because of this process. The implementation of deep learning appears in figure 1.

A deep learning system bases its functioning on artificial networks of interconnected units including nodes and neurones arranged into multiple processing levels. The nodes exist in three distinct organizational levels which include input nodes and hidden nodes and output nodes. Input information reaches each node so the node applies mathematical calculus before sending the customized output to successive nodes [3].

Deeper learning algorithms adjust both weights and biases of nodes systematically as a model-training procedure to achieve better prediction accuracy. Stochastic gradient descent forms part of optimisation procedures that help achieve accurate prediction results from the model through iterative adaptation [4].

^{*} Corresponding author: CHANDER DIWAKER

Such an independent capability for deep learning models to build hierarchical data structures represents an impressive aspect of their operation. The network enhances input data value by adding intricate and abstract properties during each successive layer. The first basic features of pictures including edges and corners are taught at lower network layers before moving onto higher layers that learn about shapes and objects in pictures [5]. Complex models gain understanding of data interrelationships and dependencies because of organized representation methods.

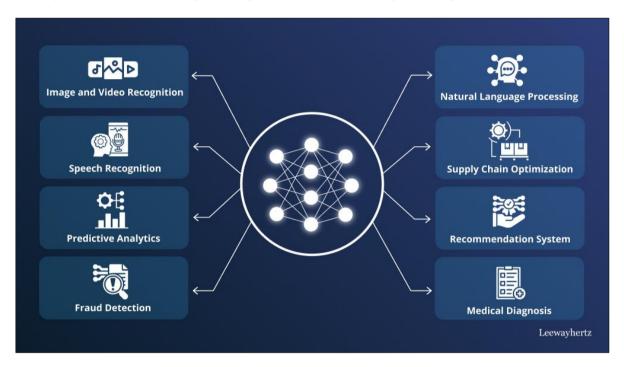


Figure 1 Application of Deep Learning in Business Enterprise [36]

Single deep learning models need substantial datasets with labeled data during their training period. The trained models gain capabilities to process new data points to enhance their predictive output and operational speed. The success of deep learning techniques includes voice recognition along with NLP and CV and recommendation systems among many other areas.

Deep learning displays its great capabilities through autonomous learning and automatic discovery of vital data features in unprocessed information while eliminating the requirement for manual feature engineering. The application handles diverse content types including media files as well as text documents without structured formatting. Multiple advances including better processors along with larger data collection capabilities and GPU devices have fuelled the surge in deep learning adoption during the previous year's [7].

2. Components of Deep Learning Network

Input layer: The input layer receives outside information which it transforms into information suitable for network processing. A different domain of input data corresponds to each node present within the layer structure. The input data streams into the network through this entry layer. The raw data receives transmission to the following processing layer upon acquisition [8].

Concealed layers: These hidden layers accomplish dual functions which are pattern recognition and feature extraction. The layers create successively complicated data patterns that increase with each additional layer. Several hidden units reside between the input layer and output layer because they bypass direct input or output communication. Data processing operations occur in the hidden layers where each successively improves abstraction levels. The network identifies advanced data patterns through sequential feature modification conducted by each layer starting from its preceding one. Several hidden layers work together to determine visual features such as edges, textures, shapes along with other characteristics for image classification purposes. The network uses numerous hidden layers to investigate phenomena including animal dimensions and number of legs and fur design and visual elements of eyes and ears.

- In the first layer, essential shapes and boundaries are recognised.
- Second Level: The system detects intricate patterns which exist in both animal hooves and feline eye structures.

Layer 3: The observer uses all attributes to identify animal species between cow, deer and wild cat.

Deep networks: Such complex learning structures which may contain hundreds of hidden layers enable data analysis at different levels of detail and multiple perspectives.

The final stage of the network is the output level which converts processed information to natural human-readable results like numerical values or classification tags. An output layer emerges from the nodes which present the final outcomes produced by neural network computations. Each different task leads to different resulting outputs from the network [10].

- When performing binary classification, the output layer may contain two nodes to produce responses of "yes" or "no".
- In cases with diverse potential output classes each class corresponds to a separate category thereby increasing the number of nodes in the output layer.

3. Deep Learning Algorithms

The variety of deep learning models includes frameworks that function to identify particular job markets and data applications. Several built-in deep learning models exist for regular usage in the following categories:

3.1. Traditional Neural Networks or Multilayer Perceptrons (MLPs)

The fundamental element of deep learning applications consists of Classic Neural Networks that industry people refer to as Multilayer Perceptrons (MLPs). MLP networks combine several interconnected nodes through layers where every node applies a weighted summation on inputs while activating output functions. This artificial design features an input part followed by an array of hidden layers and ending with an output part. Supervised learning depends on MLPs because they help operators train their systems to succeed in linking input data to target outputs. According to backpropagation the weight and bias adjustments of neurones can be trained by computing error gradient changes in network parameters. Activate functions allow MLPs to detect complex interdependencies within the data through their capability to introduce non-linearity [11].

3.2. Convolutional Neural Networks (CNNs)

CNNs function as a specific deep learning model structure built for analyzing visual inputs within images and videos. Convolutional neural networks transformed computer vision capabilities through their ability to expertly detect various sophisticated patterns present in images. CDCNNs heavily depend on the convolutional layer to execute filters or kernels across input data so the system can learn features with spatial relationships through automated methods. The subsequent pooling layers decrease spatial information dimensions and maintain essential data points [12].

The retrieved features guide fully connected layers to perform classification or regression operations within CNNs. Objects, segments and synthesizes images as well as detects and labels these objects because of their hierarchical organization and local connectivity. The independent learning process which extracts vital visual features from raw input data enables advancements in fields that include medical imaging with autonomous cars and visual identification systems in technology.

3.3. Recurrent Neural Networks (RNNs)

Recurrent Neural Networks (RNNs) comprise a different neural network type which effectively processes sequential information types including time series and both text and voice data. The maintainment and propagation of temporal information becomes possible through recurrent connections which RNNs offer instead of standard feedforward networks. The temporal relationship understanding power of Recurrent Neural Networks (RNNs) enables them to generate predictions and produce sequences by using historical information [13].

Through their ability to store memory at every time step RNNs develop the capacity to modify stored information. RNNs have traditional difficulties with the vanishing gradient issue that makes them unable to properly handle extended relationship patterns. The development of Long Short-Term Memory (LSTM) together with Gated Recurrent Unit (GRU) was conducted to solve this problem. The models incorporate dedicated memory components and control elements

which boost their ability to select and manage stored information. RNNs enable useful applications that include machine translation together with speech recognition and sentiment analysis and text generation as handwriting production. RNNs have become essential for understanding temporal and sequential data patterns because they possess capabilities to represent and process sequential data and contextual information.

3.4. Generative Adversarial Networks (GANs)

GANs function as powerful deep learning systems which create new data points that maintain close similarity to the training data attributes. GÜAN features two fundamental parts including a generator that obtains synthetic data creation capability as well as a discriminator responsible for evaluating and implementing synthetic input into its learning approach [14].

The implementing of GANs demonstrates rising adoption in both scientific imaging domains along with digital content production domains to produce a noticeable impact. The devices serve to produce replicas of gravitational lensing effects that enable astronomic studies of dark matter through enhanced imaging results. Traditional video game designers employ GANs to enhance their graphics quality by transforming low-resolution two-dimensional display into high-resolution four-kilopixel or superior resolution visuals.

GANs employ their algorithm to generate cartoon characters along with their ability to transform photos into realistic images and construct three-dimensional elements.

3.5. Radial Basis Function Networks (RBFNs)

The activation functions of Radial Basis Function Networks (RBFNs) consist of radial basis functions within specific types of feedforward neural networks. The designed networks address multiple machine-learning operation types which consist of classification and regression and time-series forecasting.

- Multiple domains adopt Radial Basis Function Networks (RBFNs) for their operations according to [15-16].
- RBFNs transform input data through a process which creates a space that improves class distinctions for data classification purposes.
- These artificial neural networks create forecasts of continuous values through a function developed for transformed training data analysis.
- RBFNs use past time-series information to detect temporal patterns which enables them to generate predictions about future values.
- The unique architecture of RBFNs based on radial basis functions enables successful problem resolution within various application fields.

3.6. Long Short-Term Memory Networks (LSTMs)

RNNs of specific type known as LSTMs enhance effective learning and long-term dependency retention in neural networks. The approach of this methodology solves the long-term dependency problems that traditional RNNs encounter thus making the system efficient for tasks such as voice recognition and time series forecasting.

3.6.1. LSTMs operate based on [17]

A cell state maintained across multiple sequence portions lets LSTMs preserve and pass information between temporal stages. The network maintains collected information through this continued cell state which extends its capacity to store data over extended periods.

- Gates: LSTMs employ three distinct types of gates to regulate the flow of information into, out of, and within the cell state:
- Input gate: This gate determines whether information from the current input should be incorporated into the cell state and then updates it with pertinent new information.
- Forget gate: This gate ascertains which information should be discarded or omitted from the cell state. It assists the network in eliminating obsolete or extraneous information.
- Output gate: This gate regulates the information that is emitted from the cell state. It guarantees that just pertinent information is utilised for formulating forecasts or judgements.
- LSTMs effectively capture and utilise long-term dependencies in sequential data, rendering them a potent tool for jobs requiring sequences and time series.

3.7. Autoencoders

The unsupervised learning model known as Autoencoder enables users to perform data compression while extracting features alongside reducing noise. An encoding process transforms data before the information processing system decodes it into its initial format.

3.7.1. Autoencoders operate according to [18]

- Through encoding the input data the Autoencoder creates a condensed space called latent space. When processing data the encoder successfully maintains crucial data elements through its simultaneous reduction of data dimensions.
- Latent space: After processing in the encoder module the input data transforms into a low-dimensional representation which resides in the latent space. The fundamental characteristics required for recovering original data are included within this domain.
- Decoder: The decoder takes latent space representations from which it produces data reconstructions of the
 original values. The reconstruction process intends to duplicate original data inputs without missing any
 details.
- Training: The training process attempts to minimize all differences between original inputs and their generated output for the autoencoder. The aim is to achieve higher reconstruction accuracy through better representation of essential input data features in the compressed system.
- The main use of Autoencoders is to simplify data complexity while cleaning noise then extracting meaningful features from original data sources.

4. Methods of Using Deep Learning

Deep learning models can be optimized through various important techniques. The methods include learning rate decay together with transfer learning and training from scratch and dropout [19-22].

The learning rate hyperparameter gets adjusted through learning rate decay when measuring the model weight modifications according to training errors. The model will commonly achieve poor weight solutions when learning rates are too high because they cause instability during training sessions. Training times increase dramatically while stagnation becomes likely when the learning rate maintains an inferior value. Learning rate decay uses its synonym adaptive learning rates to refer to methods which automatically reduce the learning rate value as training progresses. The technique optimizes both modeling accuracy and training speed since it enables models to perform major weight adjustments during initial stages and refined adjustments during later training periods.

A pre-trained model receives adaptations for new task execution during transfer learning processes. This procedure offers several benefits when facing restricted data availability in new projects. A pre-trained model provides users access to available knowledge that they can easily modify for new datasets through limited supplemental training. The procedure lowers data needs while cutting computation duration in comparison to building models completely from the beginning.

Training from scratch: Creating deep learning models requires building and training a new model through a major dataset containing labels. Substantial data along with computational resources are needed because this method requires pattern extraction at the beginning. The technique delivers strong outcomes for output classifications with various types and new application areas though its actual usage remains infrequent. Such requirements stem from how much time and resources are necessary which frequently spans weeks or days to finish.

Dropout: Dropout serves as a technique to prevent overfitting when training neural networks particularly in cases with numerous parameters. The training phase enables the dropout technique to selectively disable randomly chosen neuronal connections together with their links. The technique makes the model less dependent on particular neurones so it enhances its performance on new data inputs during generalization. The supervisory learning tasks of speech recognition together with document classification and computational biology benefit from dropout which enhances model performance.

5. Deep Learning Business Use Cases Across Industry Verticals

6. Construction

The building industry experiences transformative changes through deep learning which affects its entire planning and execution process. Construction developers working as planners continue to determine project completion approaches through models that emulate advanced AI functionality. Multiple building phases get simulated within these models to establish what represents the most productive sequence of project execution. The project timeline consists of both concrete-related work and pipe construction activities. Construction projects benefit from efficient scheduling combined with resource distribution while structural audits become possible through their implementation [25]. The past has shown that the construction industry used minimal technological resources. Most existing technology challenges stem from two main factors: each construction project being different from others and insufficient training data collected from previous projects. The industry addresses its complex problems by using reinforcement learning to produce simulation-generated training datasets. An innovative breakthrough represents the starting point for deep learning adoption in construction while seeking to combine knowledge with technological advancements for future development.

6.1. A financial perspective

Deep learning technology presents significant advantages for the e-discovery field together with other fields within the financial services landscape. Text analytics equipped with deep learning operates in large investment companies to detect system abnormalities while verifying regulatory compliance. Through these methods hedge funds search enormous document collections to identify meaningful information for market sentiment assessment and investment prediction purposes. Deep learning excels in processing vast textual data quantities in these situations because it helps produce better consolidated analytics [25].

6.2. Medical Services

The technological revolution of medical imaging is occurring due to the arrival of deep learning methods. Healthcare providers depend on sophisticated algorithm systems which thoroughly assess X-ray and MRI and CT images to identify tumors and fractures and similar abnormalities. Automatic detection of diseases advances due to the algorithms' capabilities. Deep learning technologies use anticipated molecular interaction patterns to accelerate pharmaceutical discovery research thus lowering the expenses for new medicine development [26].

6.3. Retail

Through deep learning applications retail businesses achieve unique customer recommendations that produce a transformative impact on the industry. The shopping experience becomes improved through algorithms which study consumer behavior to identify products that fit individual preferences. The use of sophisticated algorithms analyzing historical sales data enables merchants to deploy demand forecasting which optimises inventory management and reduces stockout situations as well as surplus stock status [26].

6.4. Automotive

The automotive sector has identified deep learning as a complete revolution for improving autonomous driving technology development. Autonomous vehicles utilize this technology to identify road conditions and traffic signals along with barriers thus improving both safety and efficiency while operating on the road. Virtual sensors throughout the vehicle use collected data to predict maintenance requirements which extends operational life while lowering unexpected breakdowns [27].

6.5. Production

Through deep learning businesses achieve better production efficiency and can automate their quality evaluations. The combination of artificial intelligence systems performs defect scanning along the entire production line to maintain high quality standards while reducing waste. The application of deep learning models for predictive maintenance depends on machine-generated data for future equipment failure prediction. Better maintenance schedules and shorter downtime can be established by this approach resulting in smoother operational efficiency [27].

7. Benefit Your Enterprise

- Any business pursuing growth through innovation needs deep learning as an essential tool. The following benefits can improve your company specifically [30–31]:
- Unstructured data including document text libraries can be processed successfully by deep learning methods which automatically learns system behavior without human intervention. Deep learning models recognize equivalent requests when customers use different wordings such as "How do I transfer money?" I need to understand how the payment should be done. as meaning the same thing.
- Finding patterns and hidden connections: Recent algorithm systems extract valuable patterns and unknown relationships from large datasets. A deep learning model can discover patterns by analyzing purchasing records even without expert training since it compares user behavior with adjoining demographic groups.
- Unsupervised learning: Deep learning models learn to enhance user behavior automatically during training while dealing with limited available training data. Autocorrect neural networks initiate their learning from English text only but they develop the ability to deliver correct suggestions by learning from commonly entered "Danke" (thanks in German) and other non-English expressions.
- Dealing with data that is very variable: Using advanced models enables successful management and classification of data that shows significant variability. The analysis of different loan payback amounts by neural networks helps identify both patterns and unexpected behaviours which could be cases of fraud.
- Better NLP capabilities: Modern deep learning models demonstrate excellent capabilities in both understanding and expressing speech patterns of humans. Chatbots gain advantages from this feature which enables them to understand contexts for meaningful discussions and reply appropriately through natural language processing.
- State-of-the-Art Image Analysis: Modern image analysis depends on deep learning algorithms which enable accurate processing and understanding of complicated picture data. These apps serve security systems and medical imaging because they enable face recognition and person identification alongside tumor and fracture detection.
- Improved predictive analytics: The analysis of historical data through sophisticated models enables prediction of future instances and events. Deep learning software uses small data patterns to predict marketirections and evaluate credit assessment through analysis of historical data.
- Adaptive personalisation: Advanced algorithms use ongoing user behaviour analysis to create intensely
 customized user interfaces. Streaming services achieve customized recommendations by using sophisticated
 algorithms which adjust their show selections according to what users have watched along with dynamic
 changes in user preferences.

8. Challenges and Issues

- Deep learning has great potential but organizations need to address various challenges before they can implement it effectively. Several examples are shown below [32–35]:
- The need for high-quality data: Each deep learning framework needs abundant tagged information to achieve proper effectiveness in the training process. Deep learning processes data most effectively using extensive amounts of well-curated data when such data becomes available. A deep learning system develops greater effectiveness when it works with extensive data. A deep learning system shows catastrophic failure behavior when it receives low-quality input data. The absence of plenty of data limits performance in specific domains which includes industrial applications. Deep learning does not work in particular applications due to this limitation.
- The issue of AI bias: A system's performance mainly depends on how much data exists during training procedures. Trainable Artificial Intelligence systems reach their destinies based on the type and quantity of available data. Organisations in reality gather an extensive amount of data which proves both poor in quality and lacking meaningful connection. The first approach obtains its data from a biased basis that primarily investigates select demographic traits of a marginalized gender-mixing religious group.
- Available computer power: Structures that handle training of deep learning models need large quantities of computational resources. Organisations must make GPU or TPU hardware investments or adopt cloud-based solutions because these elements enable efficient deep learning workload management.
- A major issue is the model's interpretability; Because of their complex design deep learning models possess prediction systems that are difficult to understand thus inhibiting human comprehension. Deep learning algorithm interpretability remains an active research field but researchers need to solve multiple challenges before achieving optimal interpretability across different model complexities.

- Generalisation and overfitting: The occurrence of overfitting often emerges in deep learning models since these
 systems memorize the training data while failing to abstract useful patterns that apply to other datasets. Three
 techniques such as early halting and data augmentation and regularisation work efficiently to address
 overfitting issues in deep learning models. The evaluation of new or unidentified data requires models to offer
 solid generalisation abilities.
- Legal and ethical considerations: Deep learning technology creates three main risks which include privacy breaches together with discriminatory algorithms and concerns regarding justice. For deep learning models to achieve their purpose aligned with legal requirements they need to integrate these factors into their structure. The domain of healthcare along with finance requires particular attention because of their sensitivity to privacy violations.
- Ongoing education and model revisions: The performance of deep learning models requires regular updates due to changes in data structure. Establishing regular learning methods and performance check-ups and frequent update procedures ensures deep learning models remain efficient while enduring in the long term.
- Trust and explainability: The complex nature of deep learning models leads them to develop "black box" problems that cause people to question the accuracy of their predictive capabilities. Model decision processes need to be transparent at all times especially when dealing with essential domains such as healthcare and finance.
- Trustworthiness and explainability: Deep learning model implementation into current systems and workflows proves difficult for most organizations. Sufficient scalability demands that developers conduct precise evaluations to confirm software infrastructure and data pipeline compatibility as well as deployment settings.

9. Conclusion

Companies experience revolutionary impact through deep learning technology because it enables them to make decisions using data while obtaining predictive analytics and building automation systems. A research analysis investigated deep learning network bases together with main algorithms for optimization methods while exploring their business applications across healthcare, manufacturing, retail and finance industries. Unstructured data management together with productivity enhancement and customer experience evolution represents key strong points of deep learning applications. The technology faces three primary challenges that include its high demand for processing power together with its dependence on massive data volumes and the need to improve its interpretations. Businesses who employ transfer learning methods along with regularisation and ethical AI frameworks can address deep learning challenges to maximize their benefits. Research must aim to develop two areas for future progress: first, model explainability enhancements and second, real-time viable lightweight models and multi-mode data integration for complete corporate solutions. Corporate innovation substantially depends on deep learning while the nature of intelligent decision systems and automation evolves because of continued technological development.

Compliance with ethical standards

Disclosure of conflict of interest

No conflict of interest to be disclosed.

References

- [1] Kumar, N. (2024). A Fine Tuned-based Framework to Predict Salesforce Data using Machine Learning in Business Analytics. *Engineering, Technology & Applied Science Research*, 14(6), 18563-18568.
- [2] Schmitt, Marc. "Deep learning in business analytics: A clash of expectations and reality." International Journal of Information Management Data Insights 3, no. 1 (2023): 100146.
- [3] Dias, Fabio S., and Grace A. Lauretta. "The Transformative Impact of AI and Deep Learning in Business: A Literature Review." arXiv preprint arXiv:2410.23443 (2024).
- [4] Kratsch, Wolfgang, Jonas Manderscheid, Maximilian Röglinger, and Johannes Seyfried. "Machine learning in business process monitoring: a comparison of deep learning and classical approaches used for outcome prediction." Business & Information Systems Engineering 63 (2021): 261-276.
- [5] Agarwal, Sonali. "Deep learning-based sentiment analysis: Establishing customer dimension as the lifeblood of business management." Global Business Review 23, no. 1 (2022): 119-136.

- [6] Howard, Jeremy. "The business impact of deep learning." In Proceedings of the 19th ACM SIGKDD international conference on Knowledge discovery and data mining, pp. 1135-1135. 2013.
- [7] Hu, Jingxiao. "Analysis of enterprise financial and economic impact based on background deep learning model under business administration." Scientific programming 2021, no. 1 (2021): 7178893.
- [8] Vieira, Armando, and Bernardete Ribeiro. Introduction to deep learning business applications for developers. Berkeley, CA, USA: Apress, 2018.
- [9] Uribe-Toril, Juan, José Luis Ruiz-Real, Alejandro C. Galindo Durán, José Antonio Torres Arriaza, and Jaime de Pablo Valenciano. "The Circular Economy and retail: using Deep Learning to predict business survival." Environmental Sciences Europe 34, no. 1 (2022): 2.
- [10] Mehdiyev, Nijat, Joerg Evermann, and Peter Fettke. "A novel business process prediction model using a deep learning method." Business & information systems engineering 62 (2020): 143-157.
- [11] Janiesch, Christian, Patrick Zschech, and Kai Heinrich. "Machine learning and deep learning." Electronic Markets 31, no. 3 (2021): 685-695.
- [12] Bouguettaya, Abdelmalek, Hafed Zarzour, Ahmed Kechida, and Amine Mohammed Taberkit. "Machine learning and deep learning as new tools for business analytics." In Handbook of Research on Foundations and Applications of Intelligent Business Analytics, pp. 166-188. IGI Global, 2022.
- [13] Shrestha, Yash Raj, Vaibhav Krishna, and Georg von Krogh. "Augmenting organizational decision-making with deep learning algorithms: Principles, promises, and challenges." Journal of Business Research 123 (2021): 588-603.
- [14] Mehdiyev, Nijat, Joerg Evermann, and Peter Fettke. "A multi-stage deep learning approach for business process event prediction." In 2017 IEEE 19th conference on business informatics (CBI), vol. 1, pp. 119-128. IEEE, 2017.
- [15] Ramaswamy, Sridhar, and Natalie DeClerck. "Customer perception analysis using deep learning and NLP." Procedia Computer Science 140 (2018): 170-178.
- [16] Pasquadibisceglie, Vincenzo, Annalisa Appice, Giovanna Castellano, and Donato Malerba. "A multi-view deep learning approach for predictive business process monitoring." IEEE Transactions on Services Computing 15, no. 4 (2021): 2382-2395.
- [17] Harane, Nitin, and Sheetal Rathi. "Comprehensive survey on deep learning approaches in predictive business process monitoring." Modern Approaches in Machine Learning and Cognitive Science: A Walkthrough: Latest Trends in AI (2020): 115-128.
- [18] Harane, Nitin, and Sheetal Rathi. "Comprehensive survey on deep learning approaches in predictive business process monitoring." Modern Approaches in Machine Learning and Cognitive Science: A Walkthrough: Latest Trends in AI (2020): 115-128.
- [19] Fergus, Paul, and Carl Chalmers. "Applied deep learning." Computational Intelligence Methods and Applications (2022): 1-341.
- [20] Lindgren, Peter, Per Valter, and Ramjee Prasad. "Retracted article: Advanced business model innovation supported by artificial intelligence, deep learning, multi business model patterns and a multi business model library." Wireless Personal Communications 107 (2019): 2263-2263.
- [21] Reese, Hope. "Understanding the differences between AI, machine learning, and deep learning." URL: https://www. techrepublic. com/article/understandingthedifferencesbetweenaimachinelearninganddeeplearning 11, no. 02 (2017): 2023.
- [22] Dulhare, Uma N., Shaik Rasool, Mohammad Naseer Khan, Bhasker Pant, A. Kakoli Rao, and Garima Bhardwaj. "Analysis of the Regulatory Development Cryptocurrencies for Trading in Business with Deep Learning Techniques." In 2022 2nd International Conference on Technological Advancements in Computational Sciences (ICTACS), pp. 651-657. IEEE, 2022.
- [23] Neu, Dominic A., Johannes Lahann, and Peter Fettke. "A systematic literature review on state-of-the-art deep learning methods for process prediction." Artificial Intelligence Review 55, no. 2 (2022): 801-827.
- [24] Naveen Kumar, "Anomaly Detection in ERP Systems Using AI and Machine Learning", International Journal of Scientific Research in Science, Engineering and Technology, Vol. 6(3), pp. 522-530, 2019.

- [25] Naveen Kumar, "An Integrated Framework of Machine Learning, Internet of Things, and Customer Relationship Management for Data-Driven Business Management", Journal of Computer Engineering and Technology, Vol. 7(2), pp. 45-57, 2024.
- [26] Deepti Garg, "Role of Artificial Intelligence and Machine Learning in CRM And Business Managemen"t, IOSR Journal of Computer Engineering, Vol. 26 (6), pp. 1-5, 2024.
- [27] Chander Diwaker, Aul Sharma, "Significance of Artificial Intelligence and Machine Learning in Business Enterprises", ", International Journal of Scientific Research in Computer Science, Engineering and Information Technology, Vol. 10(6), pp. 1093-1098, 2024.
- [28] Shobayo, Olamilekan, Sidikat Adeyemi-Longe, Olusogo Popoola, and Obinna Okoyeigbo, "A Comparative Analysis of Machine Learning and Deep Learning Techniques for Accurate Market Price Forecasting", Analytics, Vol. 4(1), pp. 1-8, 2025.
- [29] Ran, Guoxiang, "Comparative Analysis of Machine Learning and Deep Learning in Practical Scenarios", Highlights in Science, Engineering and Technology, Vol. 94, pp. 531-539, 2024.
- [30] Le Trung Min, Sharmila Mathivanan, "An Empirical Analysis of Different Big Data-based AI Integrated Tools in Multidisciplinary Fields", International Journal of Computer Applications, Vol. 186(62), pp. 20-33, 2025.
- [31] Sarker, Iqbal H., "Deep learning: a comprehensive overview on techniques, taxonomy, applications and research directions", SN computer science, Vol. 2(6), pp. 1-12, 2021.
- [32] Naveen Kumar, "The Role of Machine Learning in Crafting a Predictive Data Strategy", International Journal of Scientific Research in Science, Engineering and Technology, Vol. 7(6), pp. 337-347, 2020.
- [33] Naveen Kumar, "An Integrated Framework of Machine Learning, Internet of Things, and Customer Relationship Management for Data-Driven Business Management", Journal of Computer Engineering and Technology, Vol. 7(2), pp. 45-57, 2024.
- [34] Naveen Kumar, "IoT-Enabled Real-Time Data Integration in ERP Systems", International Journal of Scientific Research in Science, Engineering and Technology, Vol. 9 (6), pp.393-410, 2022.
- [35] Atul Sharma, Ajay Veer Chauhan, Shyama Barna Bhattacharjee, "Role of Machine Learning in Business Enterprises", International Journal of Computer Science and Mobile Computing, Vol. 14(2), pp. 61-65, 2025.
- [36] https://www.leewayhertz.com/what-is-deep-learning/